

## CADOGAN GARDENS

# *Code of Conduct*

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Please help us to protect and maintain the gardens for the enjoyment of all visitors by observing the following code of conduct:

### BE RESPECTFUL

- Ensure **children** (under 14) are supervised by adults.
- **Dogs** are welcome, but only in Cadogan Place North and on a lead at all times.
- Place your **litter** in the bin and take any food waste away with you to help with pest control.
- **Parties**, BBQs, large social gatherings and music may disturb other garden visitors and local residents and so are not permitted.
- Similarly, **ball games** and other group games and activities may damage the garden and disturb others and so are not permitted. Wheelchairs, prams, pushchairs and small tricycles are welcomed but no other **wheeled vehicles** (including bikes and scooters).
- Exercising in the garden is welcome but please ensure no equipment is attached to trees or garden structures.

### BE SAFE

- Ensure that the **gates** are closed securely behind you.
- Do use **paths** and **grass** and please stay out of the flowerbeds and shrubberies.
- No **climbing** at all, including statues, trees, shrubs and buildings.
- Frisbies or drones may cause injury to others and so are not permitted.
- Avoid feeding the wildlife.

### BE KIND

- Please be respectful of other garden users, our gardeners – they work hard to make the gardens so lovely – and garden wardens who patrol regularly to keep everyone safe.
- Leave everything for others to enjoy and so please do not damage or remove anything in the gardens.

## *Frequently Asked Questions*

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- **Who owns and manages the gardens?**  
Cadogan (see contact details below).
- **Who has access to the gardens?**  
The gardens are for the use of residents who are members of the gardens. For membership queries - please see contact details below.
- **Is there a cost of membership of the gardens?**  
A gardens' subscription is levied which covers the actual cost of maintaining and managing the gardens, and as such varies each year.

- **Who is permitted to enter on a member's access fob?**  
A member may allow their family who reside with them and accompanied friends up to a maximum of eight people, at any one time. Friends should always be accompanied by a member or person residing with the member.
- **What happens if I lose my access fob?**  
Contact the Cadogan team and they will provide a replacement access fob. There will be a charge for this service.
- **May I use the tennis courts?**  
Tennis membership is available to members of Cadogan Square and Cadogan Place Gardens, separately to garden membership. Please contact the garden team if you are interested.
- **Once I am a tennis member, how do I book a court?**  
For ease of access there is an online booking system at [www.cadogan.co.uk](http://www.cadogan.co.uk) / Our-Property / Tennis-Gardens.
- **If I am concerned about the behaviour of other garden users what should I do?**  
Please feel free to raise your concerns with one of the garden wardens, who regularly patrol, or the garden team. They are identifiable by their distinctive clothes. Otherwise, please use the contact details shown below.
- **What might happen if the code of conduct is not observed?**  
It will depend on the nature and frequency of a breach but the ultimate sanction available is to cancel the access fob/key for the individual concerned.
- **Is there an out of hours contact?**  
If the matter is urgent and is outside normal working hours, then please call 020 7730 4567 which will have recorded instructions for out of hour's arrangements.

## *Contact*

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### **GARDENS MANAGEMENT TEAM**

Linda Carroll / Diane Wooton

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