# Appendix A – Annual governance statement by the Chair of Trustees for the year ending 31 January 2020

# Introduction

Governance standards apply to defined contribution pension arrangements like our pension scheme. These are designed to help members achieve a good outcome from their pension savings.

As Chair of the Trustees of the Cadogan Estates Limited 1995 Pension Scheme ('the Scheme'), I have to provide you with a yearly statement which explains what steps the Trustees (with guidance from our professional advisers) have taken to meet these standards within the Scheme. The information included in my statement is set out in law and regulation.

This Statement covers the period from 1 February 2019 to 31 January 2020.

The Trustees are committed to having high governance standards and we hold a dedicated annual meeting to monitor the controls and processes in place in connection with the Scheme's investments and administration.

The worldwide spread of Coronavirus, or Covid-19, occurred after the end of the Scheme year and the investigations and actions taken by the Trustee will be covered in next year's annual governance statement. However, the Trustee would like to reassure members that 100% of the Buck administration team have been equipped for home-working and able to access in-office phone and computer systems since Monday, 23 March 2020.

Assisted by our advisors and through hosting virtual meetings, we are also monitoring the impact of the Covid-19 pandemic on the Scheme, particularly on ongoing investment returns, administration standards, member support service levels and the ability of the Company to pay contributions on time and fulfil other financial obligations.

I welcome this opportunity to explain what the Trustees do to help to ensure the Scheme is run as effectively as it can be.

Year ended 31 January 2020

# Default investment strategies

A default investment arrangement is set up by the Trustees and provided for members who do not choose an investment option for their contributions. Members can also choose to invest in this default investment arrangement.

The Trustees are responsible for investment governance. This includes setting and monitoring the investment strategy for the default arrangements. We take professional advice from regulated investment advisers.

## Setting an appropriate investment strategy

Details of the strategy and objectives of the default investment arrangement are recorded in a document called the statement of investment principles. A copy of the latest statement of investment principles, dated September 2019, is attached to this statement.

We continue to use the Lifestyle Option for Income Drawdown as the default strategy.

The Lifestyle Option for Income Drawdown is structured to provide the potential for a level of growth over and above inflation in the long term. As members approach retirement, the Lifestyle Option for Income Drawdown retains some exposure to growth investments, recognising the longer-term investment horizon, even at retirement.

The Lifestyle Option for Income Drawdown strategy allows for members to make use of new pension flexibilities, leaving their benefits invested and drawing down income as it is required in a series of cash withdrawals.

The Lifestyle Option for Income Drawdown initially invests in the Threadneedle Global Equity Select Fund. At five years before retirement, the Threadneedle Global Equity Select Fund allocation is phased out into Threadneedle Dynamic Real Return Fund, Aquila Life over 15 years UK Gilts Index Fund and Threadneedle Sterling Fund.

At a member's selected retirement age, the allocation will be 40% in the Dynamic Real Return Fund, 35% in the Aquila Life over 15 years UK Gilts Index Fund and 25% Threadneedle Cash Fund, which allows members to take their tax-free cash allowance at retirement.

The Lifestyle Option for Income Drawdown is currently broadly meeting its objectives to reduce volatility as members approach retirement, whilst still achieving investment growth.

Lifestyle strategies targeting a cash lump sum and annuity purchase at retirement are also offered to members. These lifestyles share a common growth phase with the Lifestyle Option for Income Drawdown strategy, only deviating to their respective retirement targets from five years to retirement.

Given the wide range of salaries of members within the Scheme, the Trustees believe that the Lifestyle Option for Income Drawdown provides the greatest flexibility as a default option.

Year ended 31 January 2020

# Reviewing the default investment arrangement

The Trustees are expected to review the strategy and objectives of the default investment arrangement regularly, and at least once every three years, and take into account the needs of the Scheme membership when designing it.

The Trustees review the investment objectives and the performance of the default investment arrangement on an annual basis, taking advice from the Trustees' investment consultant and the Investment manager.

The Pensions Regulator had written to the Trustees to say that the next formal review of the default investment arrangement would need to take place before 27 September 2019. The Trustees reviewed the default investment arrangement on 26 June 2019, considering at a high level the membership profile of the Scheme as part of the review, along with the risk profile and number of investment funds offered to members, before concluding that the current default Lifestyle strategy was still appropriate, given the low proportion of Scheme retirees who are purchasing annuities at retirement.

The Trustees have elected to accelerate the next formal review of the default investment arrangement and to conduct this review over 2020.

The Trustees will focus on whether there should be any significant change in investment policy (for instance, reviewing the use of actively-managed funds, or ESG considerations) or whether the Scheme's membership profile, including members' attitudes to risk and their retirement expectations has changed significantly.

## Self-select investment choices

In addition to the default lifestyle fund, the Trustees allow members to self-select from the following range of Threadneedle funds:

- Global Equity Select Fund
- Dynamic Real Return Fund
- Sterling Fund
- Corporate Bond Fund
- Balanced Pathway Fund
- Property Fund
- UK Equity High Alpha Fund

as well as two Aquila Life funds

- Aguila Life UK Equity Index Fund
- Aquila Life Over 15 Years UK Gilts Index Fund

Members are expected to take independent financial advice before choosing between these funds.

# Charges and transaction costs paid by members

The Trustees are required to explain the charges and transaction costs (i.e. the costs of buying and selling investments) in the Scheme that are paid by members rather than the employer. Apart from bank charges and the total fund management charges paid by members, the employer pays all the other costs of running the Scheme (i.e. administration costs).

The Trustees have chosen two active managed funds (the Threadneedle Global Select Fund and the Threadneedle Dynamic Real Return Fund) as the growth elements in both Lifestyle options. Whilst not charging the lowest fee, the Trustees believe that the charges are reasonable, that the funds have performed well relative to their benchmarks and that Threadneedle are providing a high level of service in relation to the fees charged.

The level of charges and transaction costs applicable to the funds during the Scheme year were confirmed by Columbia Threadneedle as being:

Investment manager	Fund	Ongoing charges figure	Transaction costs <sup>1</sup>
Threadneedle	Global Select Fund	0.45%	0.27%
	Dynamic Real Return Fund	0.50%	0.10%
	Sterling Fund	0.11%	0.00%
	Corporate Bond Fund	0.35%	0.08%
	Balanced Pathway Fund	0.41%	0.16%
	Property Fund	0.80%	0.09%
	UK Equity High Alpha Fund	0.60%	0.20%
Blackrock	Aquila Life UK Equity Index	0.18%	0.02%
	Aquila Life Over 15 Years UK Gilts Index Fund	0.15%	0.00%

# Completeness of transaction cost information

Where information about the member costs and charges is not available, we have to make this clear to you, together with an explanation of what steps we are taking to obtain the missing information.

Threadneedle have confirmed the following:

- The transaction cost information is for the year from 1 January 2019 to 31 December 2019, rather than the Scheme year of 1 February 2019 to 31 January 2020, which they were unable to provide;
- Transaction cost data was not available for 3% of the Dynamic Real Return Fund; and
- Finally, we were not provided with transaction costs prior to 1 January 2018.

We have noted the reduction in the transaction cost data that was unavailable this year versus the previous year. However, we also note that transaction cost data relating to the Scheme year is still unavailable. We will continue to review our processes for monitoring transaction costs provided by Threadneedle and will be discussing with the managers their ability to provide complete and historic information for these funds in future. It should be noted that the transaction costs are likely to vary from fund to fund and from year to year.

<sup>&</sup>lt;sup>1</sup> A charge in (brackets) is effectively a negative cost i.e. it boosts net return, rather than detracting from it.

# Examples of the impact of costs and charges

We are required to provide illustrative examples of the cumulative effect over time of the application of the charges and costs on members' savings. We have prepared the following examples, having taken account of the statutory guidance issued by the Department of Work and Pensions<sup>2</sup> in preparing this section of our statement.

Each table in this section shows the projected pension savings (or 'retirement pot') in today's money for a different representative member, using median statistics as at 31 January 2020 and using the Statutory Money Purchase Illustration ('SMPI') assumptions as at 1 February 2020 that will feature in the Scheme's 2020 annual benefit statements (with the exception of the average of the annual transaction costs over the period 1 January 2018 to 31 December 2019 being taken into account in the enclosed tables, when these are ignored within SMPI statements).

'Typical' active Scheme member:

	Fund choice												
	Lifestyle option for income drawdown  The default drawdown lifestyle option with a five year lifestyling period		income drawdown The default drawdown lifestyle option with a five year lifestyling  Balanced Pathway Fund Fund										
					Sterling Fund		Property Fund		UK Equity High Alpha Fund		Global Select Fund		
A = -	Before charges	After all charges & costs deducted	Before charges	After all charges & costs deducted	Before charges	After all charges & costs deducted	Before charges	After all charges & costs deducted	Before charges	After all charges & costs deducted	Before charges	After all charges & costs deducted	
Age	£	£	£	£	£	£	£	£	£	£	£	£	
45	44,000	44,000	44,000	44,000	44,000	44,000	44,000	44,000	44,000	44,000	44,000	44,000	
46	49,944	49,619	49,583	49,339	47,889	47,839	49,696	49,258	50,170	49,827	49,944	49,619	
48	62,208	61,093	60,970	60,144	55,396	55,238	61,355	59,870	62,992	61,804	62,208	61,093	
50	74,993	72,889	72,659	71,120	62,556	62,279	73,381	70,613	76,485	74,227	74,993	72,889	
55	109,375	103,851	103,255	99,329	79,039	78,428	105,128	98,055	113,392	107,346	109,375	103,851	
60	147,519	137,033	135,921	128,669	93,680	92,693	139,432	126,350	155,324	143,632	147,519	137,033	
65	176,683	161,978	170,794	159,188	106,686	105,296	176,498	155,526	202,963	183,390	189,833	172,596	

# 'Typical' youngest active Scheme member:

	Fund choice											
		option for				Fund o	choice					
	The default drawdown lifestyle option with a five year lifestyling period		Balanced Pathway Fund Sterling Fund		Property Fund		UK Equity High Alpha Fund		Global Select Fund			
Age	Before charges	After all charges & costs deducted	Before charges	After all charges & costs deducted	Before charges	After all charges & costs deducted	Before charges	After all charges & costs deducted	Before charges	After all charges & costs deducted	Before charges	After all charges & costs deducted
24	£	£	£	£	£	£	£	£	£	£	£	£ 6,000
	6,000	6,000	6,000	6,000	6,000	6,000	6,000	6,000	6,000	6,000	6,000	
25	9,115	9,063	9,057	9,018	8,788	8,780	9,075	9,005	9,150	9,096	9,115	9,063
27	15,541	15,317	15,293	15,127	14,169	14,137	15,370	15,072	15,698	15,460	15,541	15,317
29	22,240	21,748	21,694	21,332	19,301	19,235	21,863	21,213	22,588	22,061	22,240	21,748
34	40,256	38,625	38,449	37,280	31,116	30,926	39,003	36,900	41,434	39,658	40,256	38,625
39	60,242	56,713	56,336	53,868	41,611	41,255	57,524	53,074	62,845	58,939	60,242	56,713
44	82,415	76,098	75,433	71,122	50,933	50,379	77,536	69,752	87,171	80,064	82,415	76,098
49	107,012	96,874	95,821	89,068	59,214	58,440	99,159	86,949	114,809	103,210	107,012	96,874
54	134,300	119,141	117,588	107,735	66,570	65,560	122,524	104,680	146,209	128,570	134,300	119,141
59	164,572	143,004	140,826	127,151	73,104	71,851	147,770	122,963	181,883	156,355	164,572	143,004
64	190,384	162,673	165,636	147,347	78,908	77,408	175,048	141,816	222,413	186,799	198,155	168,579
65	190,837	163,029	170,796	151,482	79,989	78,439	180,762	145,656	231,158	193,229	205,301	173,910

 $<sup>^2\</sup> https://www.gov.uk/government/publications/reporting-costs-charges-and-other-information-guidance-for-trustees-and-managers-of-occupational-pension-schemes$ 

# **Trustees' annual report and financial statements** Year ended 31 January 2020

# 'Typical' deferred Scheme member:

	Fund choice												
	Lifestyle option for income drawdown  The default drawdown lifestyle option with a five year lifestyling period		income drawdown The default drawdown lifestyle option with a five year lifestyling Balanced Pathway Fund Fund							UK Equity High Alpha			
					Sterling Fund		Property Fund		Fund		Global Select Fund		
	Before charges	After all charges & costs	Before charges	After all charges & costs	Before charges	After all charges & costs	Before charges	After all charges & costs	Before charges	After all charges & costs	Before charges	After all charges & costs	
Age		deducted		deducted		deducted		deducted		deducted		deducted	
	£	£	£	£	£	£	£	£	£	£	£	£	
42	18,000	18,000	18,000	18,000	18,000	18,000	18,000	18,000	18,000	18,000	18,000	18,000	
43	18,378	18,251	18,237	18,142	17,579	17,559	18,281	18,111	18,465	18,332	18,378	18,251	
45	19,157	18,764	18,721	18,430	16,765	16,710	18,856	18,334	19,433	19,014	19,157	18,764	
47	19,969	19,291	19,217	18,723	15,989	15,901	19,449	18,560	20,450	19,722	19,969	19,291	
52	22,153	20,675	20,516	19,474	14,203	14,048	21,016	19,137	23,234	21,608	22,153	20,675	
57	24,576	22,158	21,903	20,256	12,616	12,410	22,708	19,733	26,397	23,675	24,576	22,158	
62	27,136	23,645	23,384	21,069	11,207	10,963	24,536	20,347	29,990	25,940	27,263	23,747	
65	26,929	23,169	24,321	21,572	10,438	10,177	25,703	20,724	32,377	27,402	29,015	24,755	

# 'Typical' youngest deferred Scheme member:

	Fund choice											
	Lifestyle option for income drawdown The default drawdown lifestyle option with a five year lifestyling period		income drawdown The default drawdown lifestyle option with a five year lifestyling  Balanced Pathway Sterling Fund									
					Sterlin	Sterling Fund		Property Fund		UK Equity High Alpha Fund		elect Fund
Age	Before charges	After all charges & costs deducted	Before charges	After all charges & costs deducted	Before charges	After all charges & costs deducted	Before charges	After all charges & costs deducted	Before charges	After all charges & costs deducted	Before charges	After all charges & costs deducted
	£	£	£	£	£	£	£	£	£	£	£	£
23	1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500	1,500
24	1,531	1,521	1,520	1,512	1,465	1,463	1,523	1,509	1,539	1,528	1,531	1,521
26	1,596	1,564	1,560	1,536	1,397	1,392	1,571	1,528	1,619	1,585	1,596	1,564
28	1,664	1,608	1,601	1,560	1,332	1,325	1,621	1,547	1,704	1,643	1,664	1,608
33	1,846	1,723	1,710	1,623	1,184	1,171	1,751	1,595	1,936	1,801	1,846	1,723
38	2,048	1,846	1,825	1,688	1,051	1,034	1,892	1,644	2,200	1,973	2,048	1,846
43	2,272	1,979	1,949	1,756	934	914	2,045	1,696	2,499	2,162	2,272	1,979
48	2,520	2,121	2,080	1,826	830	807	2,209	1,748	2,839	2,368	2,520	2,121
53	2,796	2,273	2,221	1,900	737	713	2,387	1,803	3,226	2,595	2,796	2,273
58	3,102	2,436	2,371	1,976	655	630	2,579	1,859	3,665	2,843	3,102	2,436
63	3,382	2,570	2,532	2,055	581	556	2,787	1,917	4,164	3,115	3,441	2,611
65	3,329	2,512	2,599	2,088	555	529	2,875	1,940	4,382	3,231	3,587	2,684

Year ended 31 January 2020

#### **Notes**

- 1. Projected pension pot values are shown in today's terms, and do not need to be reduced further for the effect of future inflation. Values shown are estimated and are not guaranteed, the actual fund values could be higher or lower.
- 2. Inflation is assumed to be 2.5% each year.
- 3. For active members only, future contributions are assumed to be paid from assumed age to 65 and increase in line with assumed earnings inflation of 2.5% each year.
- 4. Total contribution rates and pensionable salaries for the active member illustrations in the Scheme are assumed to be 12% and £42,000 respectively for the 'typical' active member and 12% and £25,000 respectively for the 'typical youngest' active member.
- 5. The starting pot sizes are assumed to be £44,000 for the 'typical' active member, £18,000 for the 'typical' deferred member, £6,000 for the 'typical youngest' active member and £1,500 for the 'typical youngest' deferred member.
- Starting ages within the Scheme are assumed to be 45 for the 'typical' active member, 42 for the 'typical' deferred member, 24 for the 'typical youngest' active member and 23 for the 'typical youngest' deferred member.
- 7. The projected growth rate for each fund (before total expense ratio and transaction costs over the year to 31 January 2020 are deducted) are as follows:

Default fund (growth phase):

Threadneedle Global Select Fund

Threadneedle UK Equity High Alpha Fund

Threadneedle Balanced Pathway Fund

Threadneedle Property Fund

Threadneedle Sterling Fund

2.10% above inflation
2.59% above inflation
1.32% above inflation
2.34% below inflation
2.34% below inflation

Year ended 31 January 2020

## **Core financial transactions**

The Trustees are required to report to you about the processes and controls in place in relation to 'core financial transactions'. The law specifies that these include the following:

- investing contributions paid into the Scheme;
- transferring assets relating to members into and out of the Scheme;
- transferring assets between different investments within the Scheme; and
- making payments from the Scheme to, or on behalf of, members.

The Trustees must ensure that these important financial transactions are processed promptly and accurately. In practice we delegate responsibility for this to the Scheme's administrator, Buck. This administration service includes key financial tasks such as managing the investment of contributions, paying benefits (or making transfers) and keeping track of changes in members' circumstances.

There is a service level agreement in place between the Trustees and Buck which provides for Buck to ensure accurate and timely processing of the core financial transactions for which it is responsible. Buck is required to carry out services in accordance with good industry practice and, more specifically, payments in respect of members must reach the recipients as agreed with the Trustees and in accordance with the Scheme's trust deed and rules.

In order to monitor this service, the Trustees receive regular reports confirming the payment and allocation of contributions, as well as information on events such as cash management and pension payroll. The Trustees also monitor transactions made via the Trustees bank account on a regular basis. As administrator, Buck prepares a regular report (AAF 01/06) setting out its internal controls in respect of pensions administration which is independently audited. The Scheme Auditor tests a sample of financial transactions for accuracy and timeliness as part of the annual audit process.

Although Buck has targets in place within the Service Level Agreements around such items as the monitoring of bank accounts, investment switches and investment / banking transactions, the Trustees identified last year that improvements could be made to the statistics provided on the actual targets and timescales, as well as the level of service that is provided in comparison to these targets and timescales. Buck has taken on board our request, has specified the development requirements for these improvements and aims to record 'core financial transaction' performance from the third quarter of 2020, with reporting in administration reports from the final quarter of 2020 onwards.

In the meantime, as administrator, Buck provide the Trustees with a regular administration report that sets out the general Service Level Agreements for the efficient processing of scheme events and the Trustees discuss these reports at Trustee meetings, noting any specific issues that have arisen with the administration services provided (covering core financial transactions and member processing). The Trustees have noted and discussed issues relating to the following over the year to 31 January 2020:

- 1. the late signing of revised payment schedules by the Trustees;
- 2. the payment of incorrect contribution rates for the period April 2019 to January 2020 by Snaigow Rural Activities Limited, one of the Participating Employers in the Scheme;
- 3. the late payment of contributions for February and April 2019 by the Scottish payroll; and
- 4. the late investment of monthly contributions by Buck, which were invested between 1 and 21 days after the SLA of 5 days from receipt.

Any mistakes or delays are investigated thoroughly and action is taken to put things right as quickly as possible. In cases 1,2 and 3 above, the Trustees believe that changes to the payment schedule and employer payroll processes made since the year-end should resolve these. Issue 4 may stem from queries arising from the data being provided to Buck which affects their ability to invest these in line with the payment schedule and Buck is investigating this, with a view to improving the quality of data received from the Participating Employers.

Year ended 31 January 2020

Other than these issues, there were no other material administration service issues discussed in the last Scheme year which need to be reported here by the Trustees. In advance of improving the processes as mentioned above, and in advance of the specific reporting being introduced by Buck later this year, I remain confident that all core financial transactions have been processed within a reasonable time.

Overall, the Trustees are confident that the processes and controls in place with the administrator are robust and will ensure that the financial transactions which are important to members are dealt with properly.

Year ended 31 January 2020

# Trustee knowledge and understanding

The law requires the Trustees to be conversant with the Scheme's documents and to possess, or have access to, sufficient knowledge and understanding of the law relating to pensions and trusts and the principles relevant to funding and investment to be able to run the Scheme effectively.

The Trustees meet all the knowledge and understanding requirements and understand the Scheme and its documents. The Trustees are aware that they must have a working knowledge of the trust deed and rules of the Scheme, the statement of investment principles and the documents setting out the Trustees' current policies.

The Trustees are also aware that they must have sufficient knowledge and understanding of the law relating to pensions and trusts and of the relevant principles relating to the funding and investment of occupational pension schemes.

The Trustees do this by regularly reviewing the relevant Scheme documents and seeking advice from the Scheme's legal advisers. During the Scheme year, the Trustees have sought advice on matters such as the drafting of Deeds relating to the Scheme, the identity of the Principal and Participating Employers within the Scheme, the application of General Data Protection Regulation requirements, the contents of the draft Chair's Statement and whether the Master Trust requirements would apply to the Scheme.

The Trustees have assessed the Scheme against the standards set out in the new code of practice for trustees of pension schemes providing money purchase benefits (the DC code) and related guides and have established an action plan to ensure we can demonstrate that we are offering a quality scheme.

The Trustees take their training and development responsibilities seriously and the Trustees keep a record of the training completed by each Trustee. The training log is reviewed at each Trustee meeting to identify any gaps in the knowledge and understanding across the Trustee Board as a whole. Further progress has been made in completing the essential modules within the Pensions Regulator's on-line trustee toolkit. New Trustees are required to complete the toolkit within 6 months of becoming a member of the Trustee Board. Trustees must review the toolkit on an on-going basis to ensure their knowledge remains up to date.

The Trustees also receive "on-the-job" training. This means that as new topics arise, their professional advisers attending the Trustee meetings will provide wider briefing notes and topical digests as well as training during the meeting, so that the Trustees may engage on such topics in an informed manner. Relevant advisers attend Trustee meetings and are in frequent contact with the Trustees to provide information on topics under discussion, either specific to the Scheme or in respect of pension or trust law.

During the Scheme year, training and development on the following topics took place:

- Conflicts of interest
- The Pensions Regulator's DC Code of Practice 13
- The Chair's Statement and value for member/money assessments
- Responsible investing and Environmental, Social and Governance considerations
- Updates on default lifestyle arrangement and self-select investment fund performance
- Future changes to the Statement of Investment Principles and investment disclosures
- Investment consultant objectives

As a result of the training activities which have been completed by the Trustees, individually and collectively, and taking into account the professional advice available to the Trustees, I am confident that the combined knowledge and understanding of the Trustees enables us to properly exercise our functions as Trustees to the Scheme.

Year ended 31 January 2020

# Assessing value for members and wider value for money

As part of our assessment of the charges and transaction costs, the Trustees are required to consider the extent to which costs and charges within the Scheme represent good value for members when this is compared to other options available in the market.

This section sets out the approach that the Trustees have taken, the conclusions we have reached and an explanation of how and why we have reached those conclusions.

# Categorising costs/charges and how these impact on our assessment

There is no legal definition of 'good value' and so the process of determining good value for members is a subjective one. We note that value for members does not necessarily mean the lowest charges, and the overall quality of the service received has been taken into account in the assessment of value to members.

In line with our legal duties and guidance issued by the Pensions Regulator, our first step has been to identify the services that members directly pay for, either through costs that only members pay, or costs that are shared with the Principal Employer.

It is the current policy of the Trustees and the Principal Employer that the only costs that are paid by members are fund management charges and transaction costs for the investment funds used within the Scheme (as well as bank charges that are also paid from the Scheme and not explicitly financed by the Principal Employer).

For all other costs and charges, the Principal Employer bears the full cost. This covers such areas as:

- wider investment support and governance (e.g. the costs of regularly reviewing and updating funds available to members, etc);
- administration of the Scheme (e.g. the costs of updating and maintaining member records, processing contributions and pension payments, dealing with member queries, producing annual financial statements, etc);
- member communications (e.g. the costs of producing and issuing member booklets, annual benefit statements, etc); and
- the management and governance of the Scheme (e.g. the expenses of the Trustees, the costs of legal/actuarial advisers and annual audit, etc).

As a result, the Trustees have undertaken two analyses:

- First, we have assessed the 'value for members' arising from the benefits that members receive from the charges and transaction costs that they directly pay – this assessment is required by legislation but, for the Scheme, is mainly limited to the performance and volatility of investment returns from Scheme funds versus the charges that members pay for holding those funds and from the bank charges;
- 2. We have also assessed the overall 'value for money' offered to members of the Scheme, with the aim of capturing not only the value from member-borne costs but also the broader elements of value that members receive from the employer-financed costs, as well as wider factors such as the generosity of the employer contribution rates above the automatic enrolment minimum contribution levels.

Year ended 31 January 2020

## **Overall conclusions**

Based on our assessment, we have concluded that the Scheme continued to offer satisfactory 'value for members' over the year to 31 January 2020, when measured against the definition required by legislation. This conclusion is unchanged from the previous Scheme year.

When we take into account wider elements of value that members receive as a result of costs paid by the Principal Employer, we have concluded that the Scheme offered good 'value for money' overall over the Scheme year. This is an improvement from the previous Scheme year.

(Our definitions of 'satisfactory' and 'good' value are set out below.)

There are areas where overall 'value for money' could be improved for members and the Trustees have already taken action to improve some areas and plans to perform further investigations into other areas over the year to 31 January 2021.

#### Our approach

Assisted by our advisers and in line with the Pensions Regulator's guidance, we have taken the following approach:

- 1. We have collated information on services that members receive and the total costs that members pay (including transaction costs where available) and the costs that the Principal Employer pays;
- 2. We have assessed the scope and quality of the services that members receive, in line with criteria agreed by the Trustees in advance;
- We have compared the value that members receive from the services against the cost of those services, on both the 'value for member' basis required by legislation and the wider 'value for money' basis; and
- 4. We have reflected on our key findings and suggested courses of action to maintain areas of good value and improve areas where value could be better.

Overall, the above approach ensures that not only are we comparing the level of charges in each fund with the levels of return they have delivered to members, we are also comparing the overall *costs* of membership of the Scheme against the *benefits* of membership (i.e. the services provided by the Scheme).

In attempting to compare these against other options available in the market, the Trustees have found that there are limited industry-wide benchmarks for each service area and so the Trustees have relied on the market knowledge of its advisers.

# Preparation for the assessment

The Trustees received support from advisers around how to undertake a value for member assessment and also considered the statutory guidance. A number of key decisions were made as part of these preparations.

In line with last year's exercise:

- The Trustees will use a scoring system for each assessment;
- Individual areas of service were given scores by considering the scope and quality of the services under those areas:
- Two overall weighted scores ranging from 0% to 100% were produced, one for 'value for member' and one for 'value for money';
- The Trustees agreed that any score under 50% represented poor value, between 50% to 75% represented satisfactory value and scores of 75% or over represented good value; and
- Scores will be compared from year to year from now on, with a view to measuring and monitoring changes to the 'value for members' and wider 'value for money'.

Year ended 31 January 2020

# Process followed for the assessment, including key factors considered

The Trustees, assisted by their advisers, then considered the services provided by the Scheme in the main areas where costs are borne (whether by members or by the employer), such as investment, communications, scheme management and governance, and administration.

For each of the 'value for member' and wider 'value for money assessment', different scores and weighting factors were applied to reflect the different services being assessed.

For the 'value for member' analysis, only the historic return and volatility of the default fund versus benchmark, and the charges and transaction costs of that fund versus benchmark have been assessed. 67% of the 'value for member' score has been allocated to the historic return and volatility of the default fund versus benchmark and 33% of the score allocated to the charges and transaction costs of that fund versus benchmark.

For the wider 'value for money' analysis, the assessment covers a larger set of services paid for by both members and the Principal Employer, including the following

Area	Examples
Investments /	The quality / governance of the default fund and alternative choices,
charges	the historic return and volatility of the default fund, charges and
	transaction costs versus benchmark, etc
Communications /	Whether bespoke/tailored or event-driven communications are used,
member support	at-retirement communications/guides/modellers/support, access to
	pension freedoms, etc
Scheme	Understanding of membership characteristics/attitudes/needs,
management and	compliance with the Pensions Regulator's Codes of Practice, Trustee
governance	Knowledge and Understanding practices, use of expert advisers, etc
Administration /	Online fund values/switching, use of service level agreements, core
online services	administration team/helpline, etc
Employer	The generosity of the employer contributions over and above the
contribution to	automatic enrolment minimum.
member funds	

While all of the factors above contribute to whether the Scheme is well run, the Trustees continue to believe that two of the biggest factors that can influence retirement outcomes are the level of contributions paid into the Scheme and the level of investment performance net of fees.

As a result, 30% of the overall 'value for money' score is allocated to the generosity of the employer contributions, 30% was allocated to the quality and governance of the investment options and 20% to the competitiveness of fees and transaction costs.

The remaining 20% was allocated to the other categories, which cover whether the communications support good savings behaviours, whether the governance and oversight identifies and prioritises member interests and whether efficient processes are in place to carry out member instructions or transactions to a suitable quality and timescale.

Year ended 31 January 2020

# Explanation of the results of the assessment

Our conclusion that the Scheme continues to offer satisfactory value for members over the year to 31 January 2020 is based on aspects such as:

- The default investment strategy has broadly outperformed its benchmark over the 1 year and 3 years to 31 January 2020;
- The default investment strategy also has an annual charge of 0.45% throughout its growth phase, compared to the 0.4% average charge for default funds within trust-based DC schemes that featured in the 2017 PLSA annual survey;
- The transaction costs applying during the growth phase of the default fund are high, at 0.27%; and
- Finally, the bank charges that are met from the Scheme, although small, do not appear to present good value to members.

Our conclusion that the Scheme offers good value for money over the year to 31 January 2020, taking into account employer-borne costs, is based on aspects such as:

- The contribution structure is generous compared to the automatic enrolment minimum, with
  most members not required to pay employee contributions and receiving employer
  contributions that meet the total contribution rates required for automatic enrolment
  qualifying scheme status and which are above what is typical for occupational DC schemes;
- The default investment strategy was designed with reference to the membership profile of the Scheme and has its performance reviewed on a six-monthly basis;
- Members are able to receive a wide range of support from the administrators (e.g. a
  dedicated helpline manned by a ring-fenced administration team), with no member
  complaints reported over the year to 31 January 2020. The Trustees are also supported by
  a dedicated account manager, which compares well to other options in the market for a
  scheme this size;
- Members receive communications that aid member decision-making (including section-specific contribution structure booklets, a bespoke annual benefit statement, etc);
- The Scheme has a set of Trustees who meet around twice a year, discussing DC-specific matters at each Trustee meeting, with a Trustee training plan in place and ad-hoc training received before major decisions;
- The Trustees also have clear contracts with external advisers, whose fees are reviewed regularly and benchmarked against the market.
- Finally, over the year to 31 January 2020, the Trustees
  - o commenced a review of the at-retirement tools/guidance/advice provided to members, as well as the options available within or outside the Scheme
  - introduced a Member Portal into the Scheme, which will improve the ability of members to interact with the Scheme online (for instance, using the Portal to obtain up-to-date fund values): and
  - o introduced segmented communication messages to different elements of the membership, based on member's age and therefore period to retirement.

# Follow-on actions and investigations

Over the year to 31 January 2021, the Trustees plan the following actions:

- Monitoring the impact of the Covid-19 pandemic on the Scheme, particularly on ongoing investment returns, administration standards, member support service levels and the ability of the Company to pay contributions on time and fulfil other financial obligations;
- Continuing to liaise with the fund managers to ensure that complete and accurate disclosure
  of transaction costs is provided, in line with FCA rules. The Trustees will also continue to
  review the default fund transaction costs versus similar funds in the market, but noting the
  continuing outperformance against benchmark;
- Continuing their review of the at-retirement tools/guidance/advice provided to members, including those available as additional modules within the Member Portal, as well as the options available within or outside the Scheme;
- Investigations to improve the Trustees' understanding of the characteristics / attitudes of members and how these feed into Trustee decision-making;
- A further review of the default investment strategy and self-select fund range;
- Continuing to liaise with Buck to receive further regular reporting on service levels related to the processing of financial transactions; and

Year ended 31 January 2020

 Liaising with Buck and the Participating Employers to ensure that the contribution payment issues over the Scheme year are non-recurring and that improvements are made to the timeliness of the investment of contributions.

# **Feedback**

If you have any questions about anything that is set out in this Statement, or any suggestions about what can be improved, please do let us know.

The Trustees will also discuss this analysis with the Principal Employer to obtain their views and to again request that the bank charges are met by the Principal Employer in future, if possible.

Signed for and on behalf of the Trustees of the Cadogan Estates Limited 1995 Pension Scheme by Sanjay Patel, Chair of the Trustees.

Approved by the Trustee on 28 July 2020

# The Cadogan Estates Limited 1995 Pension and Assurance Scheme

Statement of Investment Principles

September 2020

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# 1 Introduction

# Scheme background

- This Statement of Investment Principles (the "Statement") details the principles governing investment decisions for The Cadogan Estates Limited 1995 Pension and Assurance Scheme (the "Scheme").
- The Scheme:
  - operates for the exclusive purpose of providing retirement and death benefits to eligible participants and beneficiaries,
  - provides benefits calculated on a defined contribution (DC) basis,
  - is open to new members.
- Buck is the investment consultant to the Trustees.
- Contributions are directed to an occupational money purchase pension policy with Columbia Threadneedle Investments (the "platform provider").

# Regulatory requirements and considerations

- This statement covers the requirements of, and the Scheme's compliance with, the provisions of the Pensions Act 1995 (as amended) and the Occupational Pension Schemes (Investment) Regulations 2005 as well as additional nonstatutory information recommended to be included following the Myners review of "Institutional Investing in the UK", the results of which were first published in 2001 (referred to as the "Myners Principles").
- The Myners Principles require Trustee Boards to act in a transparent and responsible manner. The information set out in this document helps ensure that the Trustees are complying with this requirement.
- The Trustees have taken into account the requirements and recommendations
  within the Pension Regulator's DC code and regulatory guidance. Information on
  the Trustees' approach to investment matters within the Scheme, and in
  particular in setting the default arrangement, are included within this document.

# 2 Statement of Investment Principles

# Introduction

- This section of the Statement covers the requirements of the Pensions Act 1995 (as amended) and the Occupational Pension Schemes (Investment) Regulations 2005.
- In accordance with section 35 of the Pensions Act 1995, the Trustees have reviewed and considered written advice from the investment consultant prior to the preparation of this Statement and have consulted the Sponsoring Employer.
- The platform provider will prepare detailed quarterly reports on the Scheme's investments and the Trustees will meet with them periodically.
- The Trustees will review this Statement, in consultation with the investment
  consultant and the Sponsoring Employer, at least once every three years, or
  more frequently if there are any significant changes in the Scheme's
  circumstances. However, ultimate power and responsibility for deciding
  investment policy lies solely with the Trustees.

# Key investment principles

# Kind of investments to be held

- The Trustees have full regard to their investment powers under the Trust Deed and Rules and the suitability of the various types of investments, the need to diversify, the custodianship of assets and any self-investment.
- The Scheme may invest in quoted and unquoted securities of UK and overseas markets including equities, fixed interest and index-linked bonds, cash, property and pooled investment vehicles considered appropriate for tax-exempt registered occupational pension schemes. The Trustees have considered the attributes of the various asset classes, these attributes being:
  - security (or quality) of the investment,
  - yield (expected long-term return),
  - spread (or volatility) of returns,
  - term (or duration) of the investment,
  - exchange rate risk,
  - marketability/liquidity (i.e., the tradability on regulated markets),
  - taxation.
- The Trustees consider all of the stated classes of investment to be suitable to the circumstances of the Scheme.

#### **Investment Decisions**

- All investment decisions are taken by the Trustee Board as a whole. The
  Trustees believe that collective responsibility is the appropriate structure, given
  the size of the board. The Trustees will examine regularly whether additional
  investment training is desirable for any individual Trustee.
- Investment decisions relating to the Scheme are under the Trustees' control
  without constraint by the Sponsoring Employer. The Trustees are obliged to
  consult with the Sponsoring Employer when changing this Statement.
- Day-to-day investment decisions are delegated to properly qualified and authorised investment managers of pension scheme portfolios. An insurance contract has been exchanged with the platform provider and is reviewed from time-to-time. In addition, the underlying managers accessed via the platform provider are reviewed regularly to ensure that the manner in which they make investments on the Trustees' behalf is suitable for the Scheme, and appropriately diversified.

# **Investment Objectives and Suitability of Investments**

- The Trustees believe that fund selection is an important decision for all members since it is likely to have an important influence on the risk taken and return achieved on members' pension savings. The Trustees regularly communicate with members to enable them to understand the importance of this area and to provide them with education to help them to make informed choices about their selection of funds.
- However, the Trustees also recognise that in practice many members do not
  actively make an investment choice and are instead invested in the default
  option. The Trustees therefore recognise the importance of designing an
  appropriate default option for the Scheme's membership.
- Whilst the Trustees believe the chosen default option is a reasonable choice for a
  lot of the membership, ultimately each member should take into account their
  own personal circumstances when determining whether the default option or an
  alternative strategy would best meet their needs.
- The default option has been designed having taken due regard to the membership profile of the Scheme, including consideration of:
  - the size of members' retirement savings within the Scheme,
  - members' current level of income and hence their likely expectations for income levels post retirement,
  - the fact that members may have other retirement savings invested outside of the Scheme, and
  - the ways members may choose to use their savings to fund their retirement.
- These factors have also been considered when setting the range of alternative investment options from which members can choose.
- The objective of the default option is to provide a balanced investment strategy
  for members who do not make an active investment choice. The strategy aims to
  maximise the level of return (net of fees) that a member could expect to receive
  from the Scheme over the course of their working lifetime, while reducing the risk
  of them having income provision in retirement significantly below what may
  reasonably be expected.

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- The objective of the alternative investment options available is to allow members to tailor their investments based on their individual investment requirements, while avoiding complexity. The range should assist members in achieving the following:
  - maximising the value of retirement benefits, to ensure a reasonable standard of living in retirement,
  - protecting the value of benefits in the years approaching retirement against equity market falls and (should they decide to purchase an annuity) fluctuations in annuity costs, and
  - tailoring a member's investments to meet his or her own needs, and to how the member intends to make use of their benefits at and through retirement.
- The Trustees recognise that members using the default option are likely to be less financially aware than those using self-select options and have taken this into account in the strategy design.
- The Trustees' investment consultant provides advice regarding the suitability of both the default option and the self-select options available.
- Details of the default and self-select options chosen (including the investment objectives of the individual funds), are shown in the appendices.
- Members are advised to take independent financial advice before choosing between these funds.
- The Trustees make available a property fund which members can choose to
  invest in. If dealing in this fund is suspended for any reason, the Trustees will
  temporarily divert member contributions from the property fund to a cash fund.
  The objective of the cash fund is to provide capital stability and this fund would
  not generally be expected to be used for long-term investment.
- The Trustees are satisfied that the funds offered to members are consistent with the objectives of the Scheme, particularly in relation to diversification, risk, expected return and liquidity.

## Risk

- The Trustees have considered risk from a number of perspectives. These are the risk that:
  - the investment return over members' working lives will not keep pace with inflation and does not, therefore, secure an adequate retirement income,
  - investment market movements in the period prior to retirement lead to a substantial reduction in the anticipated level of pension or other retirement income,
  - investment market movements in the period just prior to retirement lead to a substantial reduction in the anticipated cash lump sum benefit,
  - the default option is not suitable for members who invest in it, and
  - fees and transaction costs reduce the return achieved by members to an inappropriate extent.

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- The investment strategy for the default option has been chosen with the aim of reducing these risks. The self-select funds available have been chosen to provide members with the flexibility to address these risks for themselves.
- To mitigate some of these risks, the Trustees have made available a range of lifestyle options, which transition members' investments from higher risk orientated investments to lower risk bond, DGF and cash investments as members approach retirement.
- To help address these risks, the Trustees also review the default option used, the
  alternative lifestyle strategies available and the fund range offered at least every
  three years, taking into account changes to the membership profile,
  developments within DC markets (including both product development and trends
  in member behaviour) and changes to legislation.

## **Expected Return on investments**

The default option is expected to provide an appropriate return on members' investments, based on the Trustees' understanding of the Scheme's membership and having taken into account the risk considerations set out above. The Trustees have also considered the return expectations of each of the alternative fund options and lifestyle strategies offered.

# **Balance between different types of investments**

- The investment managers will maintain a diversified portfolio of stocks or bonds within each of the funds offered under the Scheme (both within the default and self-select options).
- In addition, the design of the default option, and of the alternative lifestyle strategies, provides further diversification through the use of multiple funds throughout a member's working lifetime.

# **Investment Manager Monitoring**

- The Trustees will assess the performance, processes and cost effectiveness of the investment managers by means of regular, but not less than annual, reviews of the results and other information, in consultation with the investment consultant.
- All investment decisions, and the overall performance of the investment managers, are monitored by the Trustees with the assistance of the investment consultant.
- The platform provider will provide the Trustees with quarterly statements of the
  assets held along with a quarterly report on the results of the past investment
  policy and the intended future policy, and any changes to the investment
  processes applied to the portfolios. The investment managers will also report
  verbally on request to the Trustees.
- The investment managers or the platform provider will inform the Trustees of any changes in the internal performance objective and guidelines of any pooled funds used by the Scheme as and when they occur.
- The Trustees will assess the quality of the performance and processes of the investment managers by means of a review at least once every three years in consultation with the investment consultant.
- Appropriate written advice will be taken from the investment consultant before the review, appointment or removal of the investment managers.

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Statement of Investment Principles

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# **Performance Monitoring**

- Each of the funds in which the Scheme invests has a stated performance objective against which the performance is measured.
- The Trustees will review the performance of the investment managers from time to time, based on the results of their performance and investment process.
- The platform provider is expected to provide written reports on a quarterly basis.
- The Trustees receive an independent investment performance monitoring report from their investment consultant on a six-monthly basis.

#### Realisation of investments

• In the event of an unexpected need to realise all or part of the assets of the portfolio, the Trustees require the investment managers and platform provider to be able to realise the Scheme's investments in a reasonable timescale by reference to the market conditions existing at the time the disposal is required and subject to the best interests of the Scheme. The majority of the assets are not expected to take an undue time to liquidate. This applies both to the default option and to the alternative fund options offered.

# **Financially material considerations**

- The Trustees expect their investment managers, where appropriate, to have taken account of financially material considerations, including environmental, social and governance (ESG) factors as part of their investment analysis and decision-making process.
- The Trustees will regularly review the investment managers' policies in respect of financially material considerations to ensure that they are consistent with the above approach.

#### Non-financial matters

 The Trustees' objective is that the financial interests of the Scheme members is their first priority when choosing investments. They have decided to engage with members and take members' preferences into account when considering secondary objectives for the Scheme.

# Stewardship in relation to the Scheme's assets

The Trustees have a fiduciary duty to consider their approach to the stewardship
of the investments, to maximise financial returns for the benefit of members and
beneficiaries over the long term. The Trustees can promote an investment's long
term success through monitoring, engagement and/or voting, either directly or
through their investment managers.

# **Engagement and monitoring**

 The Trustees' policy is to delegate responsibility for engaging and monitoring investee companies to the investment managers and they expect the investment managers to use their discretion to maximise financial returns for members and others over the long term

# **Voting Rights attaching to Investments**

The Trustees' policy is to delegate responsibility for the exercising of rights
 (including voting rights) attaching to investments to the investment managers and
 to encourage the managers to exercise those rights. The investment managers

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are expected to provide regular reports for the Trustees detailing their voting activity. The Trustees will take corporate governance policies into account when appointing and reviewing such investment managers.

# The Trustees' policy in relation to their investment manager

In detailing below the policies on the investment manager arrangements, the overriding approach of the Trustees is to select investment managers that meet the primary objectives of the Trustees. As part of the selection process and the ongoing review of the investment managers, the Trustees consider how well each investment manager, and the platform provider, meets the Trustees' policies and provides value for money over a suitable timeframe.

# How the arrangement incentivises the investment manager to align its investment strategy and decisions with the Trustees' policies

The Trustees have delegated the day to day management of the Scheme's
assets to investment managers, accessed through an investment platform. The
Scheme's assets are invested in pooled funds which have their own policies and
objectives and charge a fee, agreed with the investment manager and the
platform provider, for their services. Such fees incentivise the investment
managers to adhere to their stated policies and objectives.

# How the arrangement incentivises the investment manager to engage and take into account financial and non-financial matters over the medium to long-term

The Trustees, in conjunction with their investment consultant, choose their
investment managers and the specific pooled funds to use in order to meet
specific Scheme policies. They expect that their investment managers make
decisions based on assessments about the financial performance of underlying
investments, and that they engage with issuers of debt or equity to improve their
performance (and thereby the Scheme's performance) over an appropriate time
horizon.

They have decided to engage with members and take members' preferences into account when considering secondary objectives for the Scheme. Members preferences will be incorporated into the pooled funds chosen. How the method (and time horizon) of the evaluation of the investment manager's performance and the remuneration for asset management services are in line with the Trustees' investment policies

- The Trustees expect their investment managers to invest the assets within their
  portfolio in a manner that is consistent with the guidelines and constraints of the
  pooled funds chosen. The Trustees review the investment managers periodically.
  These reviews incorporate benchmarking of performance and fees. Reviews of
  performance focus on longer-term performance (to the extent that is relevant),
  e.g. looking at five years of performance.
- If the Trustees determine that the investment managers are no longer managing
  the assets in line with the Trustees' policies they will make their concerns known
  to the investment managers and may ultimately disinvest.

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- The Trustees pay their platform provider a management fee which is a fixed percentage of assets under management. A portion of this is passed to the underlying investment managers.
- Prior to agreeing a fee structure, the Trustees, in conjunction with their investment
  consultant, consider the appropriateness of this structure, both in terms of the fee
  level compared to that of other similar products and in terms of the degree to which
  it will incentivise the platform provider and the investment managers.

# How the Trustees monitor portfolio turnover costs incurred by the investment manager, and how they define and monitor targeted portfolio turnover or turnover range

- The Trustees, in conjunction with their investment consultant, have processes in
  place to review investment turnover costs incurred by the Scheme on an annual
  basis. The Trustees receive a report which includes the turnover costs incurred
  by the investment managers used by the Scheme.
- The Trustees expect turnover costs of the investment managers to be in line with their peers, taking into account the style adopted by the investment manager, the asset class invested in and prevailing market conditions.
- The Trustees do not explicitly monitor turnover, set target turnover or turnover ranges. The Trustees believe that the investment managers should follow their stated approach with a focus on risk and net return, rather than on turnover. In addition, the individual mandates are unique and bespoke in nature and there is the potential for markets to change significantly over a short period of time.

# The duration of arrangements with investment managers

The Trustees do not in general enter into fixed long-term agreements with their
platform provider or underlying investment managers and instead retain the ability
to change investment managers should the performance and processes of the
investment managers deviate from the Trustees' policies. However, the Trustees
expect their manager appointments to have a relatively long duration, subject to
the manager adhering to its stated policies, and the continued positive
assessment of its ability to meet its performance objective.

# 3 Appointments & Responsibilities

This section sets out the key appointments and responsibilities with respect to the investment aspects of the Scheme.

#### **Trustees**

- The Trustees' primary responsibilities include:
  - preparation of this Statement, reviewing its contents and modifying it if
    deemed appropriate, in consultation with the Sponsoring Employer and the
    investment consultant, at least every three years. The Statement will also be
    reviewed following a significant change to investment strategy and/or the
    investment managers,
  - appointing investment consultants, a platform provider and investment managers as necessary for the good stewardship of the Scheme's assets,
  - reviewing the investment strategy on a regular basis, taking advice from the investment consultant,
  - assessing the processes (and therefore the performance) of the investment managers by means of regular, but not less than annual, reviews of information obtained (including investment performance),
  - monitoring compliance of the investment arrangements with this Statement on a regular basis, and
  - monitoring risk and the way in which the investment managers have cast votes on behalf of the Trustees in respect of the Scheme's equity holdings.

# **Investment Consultant**

- The main responsibilities of the investment consultant include:
  - assisting the Trustees in the preparation and periodic review of this Statement in consultation with the Sponsoring Employer,
  - undertaking project work including reviews of investment strategy, investment performance and manager structure as required by the Trustees,
  - advising the Trustees on the selection and review of the investment managers and on the investment aspects of any review of the platform provider.
  - providing training or education on any investment related matter as and when the Trustees see fit.

# **Investment Managers**

- The investment managers' main responsibilities include:
  - investing assets in a manner that is consistent with the objectives set,
  - ensuring that investment of the Scheme's assets is compliant with prevailing legislation,
  - providing the Trustees (or platform provider) with quarterly reports including any changes to their investment process and a review of the investment performance,
  - attending meetings with the Trustees as and when required,
  - informing the Trustees (or platform provider) of any changes in the fee structure, internal performance objectives and guidelines of any pooled fund used by the Scheme as and when they occur, and
  - exercising voting rights on shareholdings in accordance with their general policy.

## Custodian

- The custodians used are responsible for the safe-keeping of the Scheme's assets.
  - The custodianship arrangements are those operated by the investment managers for all clients investing in their pooled funds.

#### **Administrators**

- The administrator's primary responsibilities are the day to day administration of the Scheme and the submission of specified statutory documentation, as delegated by the Trustees.
- The Scheme's administrator is Buck.

## **Platform Provider**

- The Investment platform provider's main responsibilities include:
  - Providing access to a range of funds provided by various managers.
  - Providing the Trustee with quarterly reports including any changes to the managers investment process and a review of the investment performance of their portfolio.
  - Informing the Trustee of any changes in fee structure, internal performance objectives and guideline of any pooled funds within their portfolio as and when they occur.
  - The Scheme's platform provider is Columbia Threadneedle Investments Limited.

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Signed on behalf of the Trustees of the Cadogan Estates Limited 1995 Pension Scheme

Approved by the Trustee on 15 September 2020

# Appendix 1– Fund Range and Objectives

# **Fund options**

The funds available to members are included in the below table. Benchmark indices and relative performance objectives of each fund are also outlined below. All performance targets are gross of fees and relate to rolling three-year periods unless stated.

Manager	Fund	Benchmark Index	Objective	
Threadneedle	UK Equity High Alpha Fund	FTSE All Share Index	To outperform the benchmark by 3.5% p.a.	
	Global Equity	MSCI AC World Index	To outperform the benchmark by 3.0% p.a.	
	Corporate Bond	iBoxx GBP Non-Gilt Index	To outperform the benchmark by 0.75% p.a. (net of fees)	
	Property	AREF/IPD UK Quarterly Property Fund Index	To outperform the benchmark by 1.0 to 1.5% p.a.	
	Cash Fund	LIBID 7 days	To provide investors with an investment return similar to that of cash deposits	
	Dynamic Real Return Fund	UK CPI	To outperform benchmark by 4.0% p.a. over 3.5 year time horizon	
	Balanced Pathway	Composite equity, fixed income and property	To outperform the benchmark	
BlackRock	BlackRock Aquila Life UK Equity Index	FTSE All Share Index	To track the benchmark index	
	Aquila Life Over 15 Year Gilts	FTSE UK Gilts Government Over 15 Years	To track the benchmark index	

The Scheme normal retirement age is set to age 65, but the Trustees allow members to select their own retirement age. The Trustees also allow members to opt-out of the default option and select from a range of alternative lifestyle options, or stand-alone funds that suit their individual circumstances.

To aid their decisions, information about the strategies available and the funds offered will be made available to members. Members are advised to take financial advice before choosing between these options.

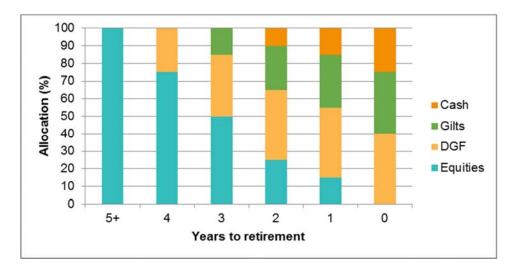
# Lifestyle strategies

The lifestyle strategies entail members' assets being switched between funds as they approach their target retirement date.

There are three Lifestyle Plans used by the Scheme as described below. These progressively phase members' assets out of the Threadneedle Global Equity Fund into funds which may be more suitable for members as they approach retirement, depending on their stated goals. These lifestyle plans are Drawdown Lifestyle, Annuity Lifestyle and Cash Lifestyle Plans.

# Drawdown Lifestyle Plan (Default option)

The chart below demonstrates how the transition under the Drawdown Lifestyle Plan will take place in the years leading up to a members' chosen retirement age:



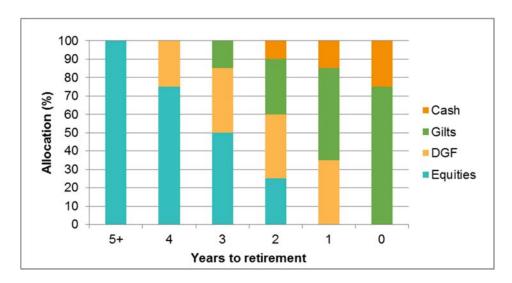
This plan is designed for members who wish to drawdown income at retirement. The Cash fund is the Threadneedle Cash fund; the Gilts fund is the Aquilla Life Over 15 Year Gilts; the DGF fund is the Threadneedle Dynamic Real Return Fund.

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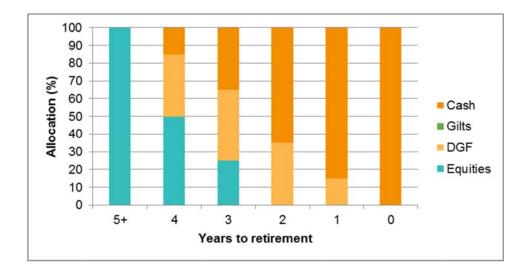
# **Annuity Lifestyle Plan**

The chart below demonstrates how the transition under the Annuity Lifestyle Plan will take place in the years leading up to a members' chosen retirement age:



# Cash Lifestyle Plan

The chart below demonstrates how the transition under the Cash Lifestyle Plan will take place in the years leading up to a members' chosen retirement age:



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# Appendix 2 – Fees

# Investment manager fees

Manager	Fund	Investment Style	Management Fee % p.a.	
	UK Equity High Alpha Fund	Active	0.60	
	Dynamic Real Return	Active	0.50	
Threadneedle	Global Equity	Active	0.50	
Till Gaarle Gale	Corporate Bond	Active	0.25	
	Property	Active	0.75	
	Balanced Pathway	Active	0.44	
	Cash Fund	Passive	0.10	
BlackRock	BlackRock Aquila Life UK Equity Index	Passive	0.20	
	Aquila Life Over 15 Year Gilts	Passive	0.15	

# Investment consultancy fees

The investment consultant provides agreed services on a fixed fee basis, with additional projects provided on a time cost basis subject to agreement in advance.

The basis of remuneration is kept under review.